

# CONSORTIUM

## Coordinator

- Consorci de la Ribera



## Partners

- Consorzio Scuola Comunità Impresa
- Telewander ApS
- Ayuntamiento de Cullera
- Universitatea "Lucian Blaga" din Sibiu
- Municipality of Lake Plastira



Ajuntament de Cullera



# CONTACT



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# EMMA

## Coordinating Volunteers, Accelerating Response

**A European training system helping small and medium-sized municipalities organise, brief and coordinate citizen volunteers during climate-related emergencies.**



**Co-funded by  
the European Union**

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# THE CHALLENGE

When climate-related disasters strike, local capacity is critical. Volunteers often arrive quickly, but small and medium-sized municipalities may struggle to:

organise and coordinate spontaneous volunteers effectively

match available people to priority needs

maintain a clear shared overview of the situation

provide rapid guidance and safety information in the first hours of response

**Result:** delays, duplicated efforts and reduced effectiveness when communities need support most.

# OUR RESPONSE

EMMA helps small and medium-sized municipalities transform spontaneous volunteer support into coordinated local action.

## WHAT EMMA WILL DELIVER

- **A shared model for volunteer coordination**
- **A multilingual MOOC for municipal staff**
- **A practical toolkit for rapid briefing and coordination**
- **Policy guidance to support long-term uptake**

# WHAT YOU GAIN

## For municipalities

- faster coordination
- less admin
- safer deployment

## For municipal staff

- practical skills
- clear tools
- greater confidence

## For volunteers

- clear roles
- quick onboarding
- better coordination

## For communities

- faster recovery
- stronger resilience
- better use of local capacity